

Date: 15.10.2019

Corrigendum-1

This is with reference to NPCI's RFP # NPCI/RFP/2019-20/IT/17 dated 08.11.2019 for RFP for engaging agency for Database Resources. The prospective bidders may please note the following:

Table A:

Sr. No.	Document Reference	Description	Existing RFP Clause	Amended clause vide this note
1	Section 1	Bid Schedule and Address Sr. No 6, Page No.8	Last date and time of receiving vendor Pre-bid clarifications in writing 15.11.2019	Last date and time of receiving vendor Pre-bid clarifications in writing 25.11.2019
2	Section 1	Bid Schedule and Address Sr. No 6, Page No.8	Last date and time for Bid Submission 22.11.2019 5.00 pm	Last date and time for Bid Submission 03.12.2019 5.00 pm
3	Section 1	Bid Schedule and Address Sr. No 8, Page No.8	Date and Time of Eligibility (Envelope A) and Technical Bid (Envelope B) Opening 22.11.2019 5.30 pm	Date and Time of Eligibility (Envelope A) and Technical Bid (Envelope B) Opening 03.12.2019 5.30 pm

Table B:

Sr. No.	Document Reference	Description	Existing RFP Clause	Amended clause vide this note
1	Section 3	Scope of work, Page no.14	All Resources should be on the payrolls of the bidder. Resources would be deployed as per requirement of NPCI in any shift for 5 days per week which may be working day or non-working day.	All Resources should be on the payrolls of the bidder. Resources would be deployed as per requirement of NPCI in any day in any shift for 5 days per week which may be working day or non-working day.
2	Section 4 -	Instruction to Bidders, 4.1 Eligibility Criteria, Sr. No.6, Page no.19	The bidder should have last 2 years of experience for 24*7*365 support center operating in India for providing services as asked in RFP. The support center should have certification such as ISO 27001.	The bidder should have last 2 years of experience for 24*7*365 support center operating in India for providing services as asked in RFP. The support center should have certification of ISO 27001.
3	Annexure H -	Eligibility Criteria Compliance, Sr. No.6, Page no.49	The bidder should have last 2 years of experience for 24*7*365 support center operating in India for providing services as asked in RFP. The support center should have certification such as ISO 27001.	The bidder should have last 2 years of experience for 24*7*365 support center operating in India for providing services as asked in RFP. The support center should have certification of ISO 27001.

**MD & CHIEF EXECUTIVE OFFICER
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